AI Tele**Calling**

Introduction In the evolving landscape of customer interaction, businesses seek innovative solutions to optimize communication while reducing costs. Our AI Telecalling Services offer a cutting-edge solution to streamline both incoming and outgoing calls. Powered by advanced artificial intelligence, these services provide efficient, personalized, and scalable communication solutions for businesses of all sizes.

Scope of Services

1. **Outgoing Call Services**

   o **Lead Generation:** Automate outreach campaigns to generate leads and follow up on customer inquiries.

- **Appointment Reminders:** Send timely reminders to clients about scheduled appointments or service deadlines.

- **Survey and Feedback Collection:** Gather customer feedback through interactive, AI-driven surveys.

- **Call Recording Collection:** All call history you can see inside dashboard and you can play and listen.

- **Call Transfer To Real Person:** AI will transfer a call to your sales staff if client like to talk with real human in between of call.

2. **Incoming Call Services**

- **Customer Support:** AI-powered virtual agents capable of resolving common queries, booking appointments, and providing product or service information.

- **24/7 Availability:** Ensure continuous customer support without the limitations of human working hours.

- **Multi-Language Support:** Handle customer inquiries in multiple languages to cater to a diverse audience.

- **Smart Call Routing:** Direct complex queries to human agents seamlessly when needed.

Key Features

- **Natural Language Processing (NLP):** Enables AI to understand and respond conversationally to customer queries.

- **Customizable Workflows:** Tailor call scripts and processes to align with business objectives.

- **Data Analytics & Reporting:** Provide insights into call performance, customer behavior, and campaign effectiveness.

- **Scalability:** Easily scale operations to meet growing business demands without compromising service quality.

- **Automated Call Transcriptions:** Generate and store transcriptions of all calls for compliance and quality assurance.

- **Real-Time Monitoring:** Monitor call performance and customer interactions in real-time for immediate insights.

- **Customized Scripts:** Customized scripts help address common objections and provide accurate information, enhancing the quality of interactions. They also ensure agents highlight key product benefits and effectively address prospects' pain points, improving overall engagement and conversion rates.

- **Scalability:** As businesses grow, their telecalling needs also evolve. Telecalling software must be scalable to accommodate businesses changing needs. Scalability allows businesses to add new features, agents, or phone lines as needed.

- **Engage with leads quickly**

- **Schedule callbacks and sales appointments**

- **Pre-qualify leads and transfer them to closing agents**

- **Set automated reminders**

- **Re-engage leads and dropped callers**

- **Handle Q&A and self-service**

- **Human-Like Voice Technology**

- **Customizable Conversational Flows**

- **Natural Language Processing (NLP)**

- **Natural Language Understanding (NLU)**

- **Machine Learning (ML) Algorithms**

- **Speech Recognition**

- **Large Language Models (LLMs)**

- **Large Language Models like OpenAI's GPT series, assi**

- **Upselling and Cross-Selling**

- **Identify High-Priority Prospects**

- **Personalize Your Pitch**

- **Same to same like your voice/ your staff voice/ model voice.**

Benefits

- **Cost Efficiency:** Reduce operational costs by minimizing the dependency on human agents.

- **Enhanced Customer Experience:** Deliver faster response times and consistent service quality.

- **Increased Productivity:** Free up human resources for more complex tasks by automating routine calls.

- **Improved Insights:** Leverage analytics to make data-driven decisions and improve customer engagement strategies.

- **Discover and qualify leads**

- **Increase contact rates and conversion rates**

- **Get performance insights and build strategic campaigns**

- **Reduce call center costs**

- **Addressing the Skills Gap and Workforce Training**

- **Enhancing Customer Satisfaction with AI**

- **Summarize calls to save agents time and boost productivity**

- **Detect customer sentiment**

- **Evaluate and monitor AI performance**

- **Better understanding of your customers**

- **More effective sales efforts**

- **Adopt a Customer-Centric Approach**

- **Increased adoption of conversational AI**

- **Communication with Prospects to Push the Deals Down the Funnel**

- **Accurate Sales Forecasting**

- **Deals or prospects most likely to close**

- **Deals or prospects to target next**

- **Gain Real-Time Deal Insights**

- **Continuously Improve with Data**

- **Operational Efficiency**

- **Emotional Intelligence Detection**

- **Predictive Analytics**

- **Enhanced Efficiency**

Implementation Plan

1. **Needs Assessment:** Collaborate with your team to identify specific telecalling requirements.

2. **Customization:** Develop tailored AI workflows and scripts for incoming and outgoing calls.

3. **Integration:** Connect the AI system with your existing tools and databases.

4. **Testing & Training:** Conduct rigorous testing and provide training to staff for smooth adoption.

5. **Deployment & Monitoring:** Launch the AI Telecalling Services and continuously monitor performance to ensure optimal functionality.

6. **Analytics Dashboard:** To monitor call performance and gather actionable insights.

7. **Natural Language Processing (NLP):** For understanding and generating human-like responses.

Pricing

Feature	Gold Plan	Dimond Plan
Set Up Fee for Work Flow Design As An Out Going Call	75,000	5,00,000
Set Up Fee for Work Flow Design As An Incoming Call	FREE	FREE
Per Minute Out Going Call Rate	Rs 9	Rs 5
Per Minute In-Coming Call Rate	Rs 9	Rs 3
Monthly Software and API Fee	FREE	FREE
Each Phone Number Rental Monthly	1000	FREE
Per Month Minimum Minutes Uses Commitment	1000	90,000
Call Recoding	Yes	Yes
Self Workflow Design	No	Yes
Self Question and answer Modification	No	Yes
ChatGPT	Yes	Yes
Monthly Man Hours For Modification	5 Hours	50 Hours

FREE Feature:

- Google Sheet Automation
- Google Form Integration For Call
- On Call WhatsApp Message Sending
- On Call Mail Sending
- On Call Video Sending
- On Call Demo, Proposal Sample Sending
- On Call Google Map Location Sending
- On Call Google Meeting Fixing and Sending Link
- On Call Google Calendar Fixing and sending Link
- 3 Times Automatically Call follow up

- 5 Times Automatically WhatsApp Follow up
- 10 times Automatically Mail Follow up

Note: The cost per minute for the basic plan decreases over time once usage exceeds 1 lakh minutes. AI telecalling operates on a volume-based business model—higher call volumes result in lower prices, while lower volumes lead to higher costs.

For example: To maximize results, carefully plan which customer list and high-profit products your AI should focus on. Developing a unique business strategy tailored to leverage AI effectively will ensure you achieve the best outcomes for your business.

Conclusion Our AI Telecalling Services are designed to transform your customer interaction processes, ensuring efficiency, scalability, and a superior customer experience. We look forward to partnering with you to revolutionize your communication strategies.

We are not suppoting any spam calling and unknow data calling by using AI. https://trai.gov.in/ visit for more information.

ADD-ON

1. In between on call AI agent will send WhatsApp message
2. In between on call AI agent will send mail message
3. In between on call AI agent will send SMS
4. In between on call AI agent will send Fixing Google meet and sending link.
5. In between on call AI agent will send location google map
6. In between on call AI agent will send fixing apoitmnet in google calander

7. In between the call, AI agent will share brochures, product catalogue, or PDF proposals instantly with the customer.

8. In between the call, AI agent will collect documents (KYC, ID proof, etc.) by sending a secure upload link.

9. AI agent will auto-translate and respond in the customer's preferred language during the call and in follow-up messages.

10. AI agent will share personalized offers, discount codes, or payment links instantly during the conversation.

11. AI agent will initiate instant payment collection through UPI/card links while still on the call.

12. AI agent will trigger live notifications to the client's sales/support team for warm transfer if customer is highly interested.

13. AI agent will send survey forms or feedback forms to customers immediately after the call for better insights.

14. AI agent will auto-generate call summary and action items and share with both customer and internal team.

15. AI agent will verify customer details (name, email, address) live on call and auto-update CRM or records.

16. AI agent will share real-time progress tracking links (like order status, delivery tracking, or application status).

17. AI agent will send reminder notifications before scheduled calls, meetings, or appointments.

18. AI agent will handle multi-channel follow-ups (first call → WhatsApp → SMS → Email sequence) automatically until conversion.

19. AI agent will auto-detect customer mood and sentiment during the call and adjust tone/messages accordingly.

20. AI agent will send personalized video message links as follow-up, increasing engagement.

21. AI agent will share product/service explainer links (landing page, demo video, knowledge base) during the call.

22. AI agent will collect digital consent or e-signature directly through a secure link while on the call.

23. AI agent will send referral request links so customers can recommend friends/family instantly.

24. AI agent will send EMI/loan calculator or pricing breakdown sheet tailored to the customer's query.

25. AI agent will share FAQ or troubleshooting guide links in real-time to solve common doubts instantly.

26. AI agent will push customer into a loyalty/reward program by sharing enrollment links.

27. AI agent will schedule follow-up callbacks automatically and remind both customer and sales team.

28. AI agent will auto-validate phone numbers and emails during the call to ensure accuracy.

29. AI agent will capture voice-based survey responses and convert them into structured feedback.

30. AI agent will send pre-filled application forms for services/products so customer only needs to confirm details.

31. AI agent will provide interactive polls/quizzes on WhatsApp/SMS/Email to engage customers post-call.

32. AI agent will share nearby branch/office/store details dynamically based on customer location.

33. AI agent will send festive greetings, birthday/anniversary wishes, or personalized thank-you notes automatically.

34. AI agent will provide one-click opt-in/opt-out for future communication for compliance and better trust.

35. AI agent will create instant support ticket if a customer raises an issue and share ticket ID right away.

36. AI agent will auto-identify high-priority leads during the call and push them to the sales team instantly.

37. AI agent will track customer intent (buying, just enquiring, or not interested) and tag leads accordingly.

38. AI agent will provide real-time competitor comparison sheets to customers when asked.

39. AI agent will share EMI reminders or payment due notifications after the call.

40. AI agent will send warranty or policy documents automatically after successful conversion.

41. AI agent will share installation/setup guides in real-time for product-based calls.

42. AI agent will auto-correct wrong customer details by verifying them mid-call through OTP or confirmation.

43. AI agent will notify sales agents with call whispering alerts (without customer hearing) for live coaching.

44. AI agent will send instant "thank you" coupon or reward points after a successful purchase.

45. AI agent will trigger auto re-calling if the call disconnects suddenly.

46. AI agent will provide dynamic call routing to a human if customer asks complex queries.

47. AI agent will share compliance disclaimers, terms & conditions, or policy notes during the call automatically.

48. AI agent will send customized onboarding kits via WhatsApp/Email after signup.

49. AI agent will track call-to-conversion ratio and share live analytics with your client.

50. AI agent will nudge dormant customers with personalized reactivation messages if they haven't engaged in a while.

51. AI agent will send personalized welcome kits when a customer shows interest.

52. AI agent will adapt pitch dynamically based on customer profile/history.

53. AI agent will offer voice tone matching to sound more relatable.

54. AI agent will share testimonials or success stories with the customer.

55. AI agent will send festive/seasonal offers tailored to customer needs.

56. AI agent will track customer birthdays/anniversaries and send greetings automatically.

57. AI agent will share interactive calculators (loan, savings, ROI, pricing) on demand.

58. AI agent will recommend products/services based on past purchase history.

59. AI agent will auto-send loyalty program invites mid or post call.

60. AI agent will share customer referral reward details in real-time.

AI agent will auto-classify leads into hot, warm, cold categories.
62. AI agent will send instant offer expiry countdowns to create urgency.
63. AI agent will handle cross-selling/upselling based on the conversation.
64. AI agent will auto-suggest bundles/packages to increase sales value.
65. AI agent will notify sales team of abandoned conversations for follow-up.
66. AI agent will offer flexible EMI/financing options based on lead profile.
67. AI agent will send post-call proposal PDFs with pricing breakdown.
68. AI agent will track customer objections and log them for training purposes.
69. AI agent will send custom discount codes after negotiations.
70. AI agent will highlight competitor advantages your client has, during calls.

71. AI agent will update CRM records instantly after every call.
72. AI agent will sync lead status across all platforms in real time.
73. AI agent will generate automated invoices after confirmed sales.
74. AI agent will send policy/contract forms pre-filled with customer details.
75. AI agent will track sales funnel stages and share reports.
76. AI agent will send knowledge base/self-help portal links to customers.
77. AI agent will auto-upload call recordings for compliance.

78. AI agent will trigger onboarding workflows when customer signs up.
79. AI agent will send reminders to internal staff for pending customer follow-ups.
80. AI agent will integrate with backend systems to fetch real-time inventory/stock updates.

81. AI agent will auto-create support tickets for unresolved issues.
82. AI agent will send troubleshooting steps via WhatsApp/email during calls.
83. AI agent will transfer calls to live agent instantly when required.
84. AI agent will send repair/service center details dynamically.
85. AI agent will share warranty claim process links during call.
86. AI agent will push customers into self-service chatbots after the call.
87. AI agent will collect customer complaints in structured format.
88. AI agent will send escalation contact details when customer is unhappy.
89. AI agent will do follow-up on service feedback surveys.
90. AI agent will track customer satisfaction score (CSAT) automatically.

91. AI agent will analyze sentiment trend per region/product.
92. AI agent will generate daily/weekly lead conversion reports.
93. AI agent will track call durations vs. success rate.
94. AI agent will share abandoned call insights.
95. AI agent will predict customer churn probability.
96. AI agent will highlight best-performing scripts/pitches.
97. AI agent will segment leads based on demographics & interest.
98. AI agent will share ROI analytics of campaigns.
99. AI agent will track repeat customer interactions and conversions.
100. AI agent will benchmark call outcomes vs. industry averages for improvements.